



No-Show, Late, & Cancellation Policy

Endospheres or Icoone Package Sessions

We want to thank you for choosing **MSM Pro Derma Poly Clinic** as your health provider. We strive to render excellent care to you and the rest of our patients. Your care and treatment is a priority to us. We also ask that you respect your therapist's time and expertise as well.

In an attempt to be consistent with this, we have an **Appointment Cancellation Policy** that allows us to schedule appointments for our patients, with respect for your time, the next patient's time, and the therapist's time.

OUR POLICY IS AS FOLLOWS:

We kindly request that you to give **more than 24 hours notice** in the event that you cannot make it to your scheduled appointment. This will enable us to offer your cancelled time to other patients that desire to get their treatment completed.

If a patient **misses** an appointment without or with contacting our office **or give us less than 24 hours notice**, it is considered a "**completed**" and you will be charged a complete session of **Endospheres or Icoone** (the session will be deducted from the package automatically).

"Late Arrival" shall mean any patient who arrives at the clinic after the expected arrival time for the scheduled appointment and in this case the patient gets the procedure for the equal time of the late arrival.

If you have any questions regarding this policy, please let our staff know, and we will be happy to clarify the policy for you. We look forward to being a continued part of your wellness.

I have read and understood the Appointment Cancellation Policy of MSM Pro Derma Poly Clinic, and I agree to be bound by its terms.

I, _____, have received a copy of MSM Pro Derma Poly Clinic Appointment Cancellation Policy.

Date:

Signature of Patient:

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